



# Parking at Armadale Health Service Questionnaire

If you attended the service by car, **any time between January 1<sup>st</sup> 2018 and March 31<sup>st</sup> 2018**, we would appreciate you taking your time to fill out the below questionnaire.

You may also complete this online via: <https://www.surveymonkey.com/r/ArmadaleParking>



Please return this questionnaire of each visit to any of the staff you have been in contact with or front desk.

**1. Your main reason for visiting the Health Service on the day (one answer please):**

- Tests, such as x-rays or blood tests
- Outpatient appointment
- Day surgery
- Admission to a ward
- Emergency department attendance
- In your role as a Carer of someone requiring any of the above
- Visiting a friend or family member

**2. What day did you attend Armadale Health Service (one answer please)?**

Mon Tue Wed Thur Fri Sat Sun  
(please circle one answer only)

**3. What time did you attend Armadale Health Service (one answer please)?**

- Between 7:00AM and 11:00AM
- Between 11:00AM and 1:00PM
- Between 1:00PM and 5:00PM
- Between 5:00PM and 7:00AM

**4. How long did it take to find parking (one answer please)?**

- 0-15 minutes
- 15-30 minutes
- 30+ minutes
- I found parking elsewhere and walked
- I left as there were no parking bays available

**5. What caused the delay in finding a carpark (one answer please)?**

- Not applicable
- Difficulty finding a disability bay
- Difficulty finding a dialysis bay
- Difficulty finding **any** available bay

**6. Were you aware of the different ways to get to Armadale Hospital?**

- Train (with connecting bus service)
- Bus
- Taxi / Uber or other ride sharing services
- Community Services
- No

**7. Do you have any comments or suggestions to assist us improve our parking facilities?**

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Please write over the page for any comment if there is insufficient space.

**Office Use Only: Date Received:** \_\_\_\_\_  
**Please send to Outpatient Manager, Suite 7 Paediatrics Clinic (Phone: 9391 2145)**

